

## **FACILITY AND MAINTENANCE MANAGER**

Iberostar Hotels & Resorts is opening a new 5\* city hotel in Rome. We are looking for a Facility and Maintenance supervisor to take care of the inner part of the Iberostar Grand Fontana Di Trevi 5\* and present its best face to guests by ensuring a memorable stay keeping facilities functional and attractive according to the 5\* quality standards.

The main goal of this position is to manage a team of professionals and supervise the realization of an excellent service taking into account economic, technical and administrative aspects.

### ***What will be your main duties?***

- *To regularly test the facilities to ensure an excellent and safe functioning of the installations.*
- *To take care of electricity, plumbing, sanitary and necessary repairs related to maintenance supervision.*
- *To ensure that the team performs preventive maintenance in guest rooms and public areas.*
- *To install and maintain specific protection devices for people and goods.*
- *To take care of the maintenance of the equipment and installations of the hotel.*
- *To collaborate with external installation and maintenance services when necessary and establishing and maintaining relationships with vendors supporting the property and its systems.*
- *To prepare the yearly budget in order to guarantee an economic control of the maintenance department.*
- *To plan the service and incidence solving action plan and to suggest improvements to ensure the quality of the service.*
- *To respond to maintenance emergencies in a timely manner.*
- *To adhere to all safety and security guidelines regarding equipment safety and guest safety.*
- *To select, train, and coach team members to provide quality and responsive service.*

### ***What do you need to succeed?***

- *At least 2 years of experience as Head of Maintenance in 5\* hotels.*
- *Specific training in Engineering, Electro mechanics and/or plumbing.*
- *Proficiency in electrical, plumbing, heating, cooling and other kind of installations.*
- *Leadership and communications skills.*
- *English knowledge is a plus.*
- *Basic computer skills.*
- *Driving license.*

*“What you do today, determines who you will be tomorrow.” John Spence*

## **FACILITY AND MAINTENANCE TECHNICIAN**

Iberostar Hotels & Resorts is opening a new 5\* city hotel in Rome. We are looking for a Facility and Maintenance Technician to take care of the inner part of the Iberostar Grand Fontana Di Trevi 5\* and present its best face to guests by ensuring a memorable stay keeping facilities functional and attractive according to the 5\* quality standards.

### ***What will be your main duties?***

- *To support and assist the Facility and Maintenance Manager.*
- *To take care of electricity, plumbing, sanitary and necessary repairs related to maintenance supervision.*
- *To respond and attend to guest repair requests.*
- *To install and maintain specific protection devices for people and goods.*
- *To take care of the maintenance of the equipment and installations of the hotel.*
- *To plan the service and incidence solving action plan and to suggest improvements to ensure the quality of the service.*
- *To respond to maintenance emergencies in a timely manner.*
- *To maintain the hotel facility and related equipment in a safe and efficient manner.*
- *To adhere to all safety and security guidelines regarding equipment safety and guest safety.*

### ***What do you need to succeed?***

- *At least 2 years of experience as Facility and Maintenance Technician in 5\* hotels.*
- *Specific training in Engineering, Electro mechanics and/or plumbing.*
- *Proficiency in electrical, plumbing, heating, cooling and other kind of installations.*
- *Communications skills.*
- *English knowledge is a plus.*
- *Basic computer skills.*
- *Driving license.*

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