

MASSAGE THERAPIST

Are you passionate about delivering a five-star service and you want to do it in our new Grand Fontana Di Trevi 5* located in the heart of Rome? Iberostar Hotels & Resorts is looking for a Massage Therapist to deliver outstanding treatments and to walk our clients into a unique experience through our SPA journey.

What will be your main duties?

- *To deliver a variety of spa services (body treatments, massages, facials, waxing and manicure/pedicure) in a safe and comfortable manner.*
- *To follow the internal guidelines including treatment procedures and policies.*
- *To keep a clean and stocked room.*
- *To suggest and promote retail products or additional services.*
- *To take special care of clients, ensuring a smooth organization of the agenda, planned appointments and services. To attend their complaints, suggestions and requests.*
- *To provide a wide variety of massage and aesthetic services.*
- *To support promoting the sale of spa products.*
- *To reach the financial and client satisfaction goals established by the company.*

What do you need to succeed?

- *At least 2 years of experience as a Massage Therapist in a 5* hotel.*
- *High level of English is required.*
- *Specific training in Health & Wellness and degree studies preferable.*
- *Able to create genuine connections with clients.*
- *Willing to learn about new products and techniques and deliver a five-star customer experience.*
- *To be passionate about your career.*

“What you do today, determines who you will be tomorrow.” John Spence

SPA THERAPIST

Are you passionate about delivering a five-star service and you want to do it in our new Grand Fontana Di Trevi 5* located in the heart of Rome? Iberostar Hotels & Resorts is looking for a Spa therapist to deliver outstanding treatments and to walk our clients into a unique experience through our SPA journey.

What will be your main duties?

- *To ensure a high quality of the spa services, a close and personalized attention to client and a proper follow up of the clients' needs.*
- *To follow the internal guidelines including treatment procedures and policies.*
- *To take special care of clients, ensuring a smooth organization of the agenda, planned appointments and services. To attend their complaints, suggestions and requests.*
- *To provide a wide variety of massage and aesthetic services.*
- *To support promoting the sale of spa products.*
- *To reach the financial and client satisfaction goals established by the company.*

What do you need to succeed?

- *At least 2 years of experience as a Spa Therapist in a 5* hotel.*
- *High level of English is required.*
- *Specific training in Health & Wellness and degree studies preferable.*
- *Able to create genuine connections with clients.*
- *Willing to learn about new products and techniques and deliver a five-star customer experience.*
- *To be passionate about your career.*

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